The Role of High Value Networks in Creating an Affordable, Stable and Accessible Health Care System

Alliance for Health Reform
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Outline

- Consumer Satisfaction
- How Networks Deliver Value
- Increased Choice, More Value
- How Networks Are Built
- Commitment to Consumers – Accessibility
Consumer Satisfaction with Private Insurance

73%

Satisfaction Rate with New Coverage in the Exchange

Source: Commonwealth Fund, Tracking Trends in Health system performance, July 2014
How Networks Deliver Value

Quality

Affordability  Choice
Increased Choices, More Value

**CHOICE:**
- 90% of individuals with access to broad networks*
- 92% of individuals with access to narrow networks*

**AFFORDABILITY:**
- Premiums 5 to 20% lower compared to broader network plans**

**QUALITY:**
- McKinsey: “There is no meaningful performance difference between broad and narrowed exchange networks based on key CMS hospital metrics.”*

*Source: McKinsey Report on Networks on the Exchanges (June)  
**Milliman, High-Value Healthcare Provider Networks
How Networks Are Built

Deliberative Process

Active Cooperation and Collaboration

Performance Measured Quality Metrics

Meet Robust Standards for Adequacy and Access
Commitment to Consumers: Accessibility

✓ Providing accessible, understandable, and up-to-date information about which providers are in a network and timely notice to consumers when providers leave the network.

✓ Providing summary information about how plans put together tailored networks to balance cost, quality, and access considerations.

✓ Providing information about how consumers can appeal plan decisions, submit complaints, or access out-of-network care when necessary.