Correctional Healthcare: Delivering Care Behind the Wall

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Unique Correctional Managed Care Model



CENTENE* Corporation

- Case Management
- Network Development& Management
- Inpatient & Specialty Care
- Integrated Claims & Data Management

MHM Correctional Services, Inc



The Public-Private Partner for Healthcare

- On-Site Medical and Mental Health Services
- Quality Assurance
- Training
- Pharmacy Management





Innovative managed care within the correctional setting:

- Evidence-based treatment protocols
- Predictive modeling, preventive medicine
- Chronic care and disease management
- High-quality, on-site staffing model and recruitment strategies

Tennessee Dept. of Correction Healthcare System



State-Funded Prison System

- Approximately 21,000 Inmates across TN
- Challenges
 - Behavioral Health
 - Unique Populations e.g., Older Adults, Females, Hepatitis C
- In less than one year, Centurion...
 - Decreased ER and hospital admissions by improving the scope of services provided in on-site infirmaries.
 - Installed telehealth across the state.
 - Introduced on-site MRI and CT services, reducing need to transport individuals off-site.
 - Hired additional healthcare professionals for TN facilities.



Behavioral Health



Conditions

- Depression, Schizophrenia, Bi-Polar
- Self-Injurious Behavior
- Substance Abuse
- History of Violence

Treatment

- Centurion offers a multi-dimensional approach
- Poly-pharmacy Management

Unique Populations



- Older Adults
- Females
- Hepatitis C

Innovative Programs



- Tele-health
- On-Site Chemotherapy
- Health and Wellness Program



Recommendations



- Integration of Behavioral and Medical Health
- **Electronic Health Records** Consider providing incentives for EHR acquisition by Departments of Correction
 - Consider collaboration with US Public Health System
- Correctional Healthcare Training and Recruitment
 Programs Enhancing the talent pool through collaboration between DOCs and medical institutions
 - National Health Service Corps type program
 - Providing Specialized Medical and Residency Training

Contact Information



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