

## Speaker Biographies

### “Integrating Care for Dual Eligibles: What Do Consumers Want?”

December 12, 2011

**Corrinne Altman Moore** is director of federal finance at MassHealth, the Medicaid program for the Commonwealth of Massachusetts. She works on policy and new program development, notably MassHealth’s initiative to integrate Medicare and Medicaid for dual eligible individuals, a Money Follows the Person Demonstration grant awarded in spring 2011, and some of the Commonwealth’s newest home and community-based waiver programs. From 2002 to 2007, Ms. Altman Moore served as a fiscal policy analyst in the Commonwealth’s Executive Office for Administration and Finance, working on Medicaid, health care reform, and disability policy and fiscal analysis. Ms. Altman Moore has a bachelor of science in the Coordinated Program for Dietetics from Syracuse University, and a master’s of public administration from the Maxwell School at Syracuse.

**Lindsay Barnette** is a member of the Models and Demonstrations Group in the Medicare-Medicaid Coordination Office at the Centers for Medicare and Medicaid Services. Prior to joining CMS, she spent six years at the Center for Health Care Strategies where she helped design and lead multi-year technical assistance programs for state Medicaid agencies. There she focused on improving the quality and cost-effectiveness of care for complex populations, with a particular emphasis on integrating care for dual eligible individuals. Ms. Barnette has a B.A. from the University of Virginia and a master’s in public health from Columbia University.

**Lynda Flowers** is a senior strategic policy advisor for the Health Team in the Public Policy Institute at AARP. Her work is concentrated on issues related to Medicaid, health disparities, public health and prevention. Prior to joining AARP, Ms. Flowers held a senior policy position with the National Academy for State Health Policy and the Medical Assistance Administration (Medicaid) of the Government of the District of Columbia. Under her direction, the city’s first home and community-based waiver for older adults was developed. She also led the implementation team for the District’s Children’s Health Insurance Program. Prior to joining D.C. Medicaid, Ms. Flowers advised state legislators and state legislative staff on Medicaid and immigration issues at the National Conference of State Legislatures. She has also worked for the League of Women Voters, where she was responsible for the implementation of a 50-state program designed to engage consumers in the health reform debate during the Clinton Administration. In addition to her health policy background, Ms. Flowers has years of clinical experience as a registered nurse in areas such as critical care and hematology-oncology. Lynda has written numerous reports and issue briefs on topics related to Medicaid, racial and ethnic disparities, medical errors, and public health. She received her undergraduate degree in nursing from the University of Wisconsin, her master's in nursing administration from Georgetown University, and her JD from Golden Gate University.

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**Suzanne Gore** is the director of integrated care for dual eligibles at the Center for Health Care Strategies (CHCS). She is responsible for the development and implementation of a broad range of state technical assistance activities designed to improve the organization and financing of services for individuals who are dually eligible for Medicare and Medicaid. Ms. Gore also works on broader CHCS efforts to improve the delivery of long-term supports and services, and help states maximize their opportunities under health reform. Before joining CHCS, she was policy and research manager for the Virginia Department of Medical Assistance Services, where she led the design of new initiatives including Virginia's Long-Term Care Partnership and an integrated care program. Prior to that, she was special assistant for Virginia's secretary of health and human resources. Ms. Gore earned a JD from George Mason University School of Law, a master's in social work from Virginia Commonwealth University, and a bachelor of science in commerce from the University of Virginia.

**Susan Reinhard** is a senior vice president at AARP, directing its Public Policy Institute, the focal point for public policy research and analysis at the state, federal and international levels. A registered nurse, she also serves as the chief strategist for the Center to Champion Nursing in America at AARP, a national resource and technical assistance center created to ensure that America has the nurses it needs to provide care now and in the future. Dr. Reinhard is an expert in health and long-term care policy, with extensive experience in conducting, directing and translating research to promote policy change. Before coming to AARP, she served as a professor and co-director of the Rutgers Center for State Health Policy, where she directed several national initiatives to work with states to help people with disabilities of all ages live in their homes and communities. Previously, she served three governors as deputy commissioner of the New Jersey Department of Health and Senior Services. There, she led the development of health policies and nationally recognized programs for family caregiving, consumer choice and control in health and supportive care, assisted living and other community-based care options, quality improvement, state pharmacy assistance and medication safety. She also co-founded the Institute for the Future of Aging Services in Washington, DC, and served as its executive director of the Center for Medicare Education. Dr. Reinhard holds a master's degree in nursing from the University of Cincinnati, and a Ph.D., in Sociology from Rutgers, The State University of New Jersey.