

Speaker Biographies

“The Right Care at the Right Time: Are Retail Clinics Meeting a Need?”

June 18, 2012

Tine Hansen-Turton serves as chief strategy officer for Public Health Management Corporation, a nonprofit institute working with other nonprofits and governments to build healthier communities in the Greater Philadelphia area. Ms. Hansen-Turton is also the founding executive director for the Convenient Care Association, a national trade association of more than 1,250 emerging private-sector based retail clinics with the capacity to serve more than 17 million people with basic health care services. In addition, she serves as CEO of the National Nursing Centers Consortium, a non-profit organization supporting the growth and development of more than 250 nurse-managed health centers, serving more than 2.5 million vulnerable people across the country in urban and rural locations. Ms. Hansen-Turton is recognized as an effective change agent, systems-thinker and effective policy advocate. She represents retail-based convenient care clinics and nurse-managed health centers at local, state and national executive and legislative branch levels, and gives regular public health testimonies. She assists organizations in building capacity, including developing and setting up health centers and hospital-run retail clinics. She provides technical assistance and conducts health policy research and outcome evaluation, and establishes quality care indicators for nurse practitioner care. She has published numerous articles in peer-reviewed professional health care and legal journals and has authored two award-winning books. She was recently inducted as a Fellow in the Philadelphia College of Physicians and the Academy of Nursing.

Rick Kellerman, M.D., is chair of the Department of Family and Community Medicine at the University of Kansas School of Medicine – Wichita. In this position, Dr. Kellerman oversees family medicine education for medical students and the three KUSM-Wichita-sponsored family medicine residency programs, as well as postgraduate medical education activities. He is a past president of the American Academy of Family Physicians (AAFP) and has served as chair of the AAFP board of directors. In 2010, he received the AAFP President's Award, only the third past president of the academy to receive this recognition. Earlier, he was president of the Kansas Academy of Family Physicians. Dr. Kellerman was in rural solo practice in Plainville, Kansas from 1982 to 1988. Between 1988 and 1996, he served as the program director of the Smoky Hill Family Medicine Residency Program in Salina, Kansas. Smoky Hill received the “Outstanding Rural Health Program in America” award from the National Rural Health Association in 1996. Dr. Kellerman is an editor of the 2010, 2011, 2012 and 2013 editions of *Conn's Current Therapy* and a developmental editor of *Managing Chronic Illness*. He is the medical editor and moderator of the AAFP *FP Audio* program, a continuing professional development product for practicing family physicians. He has multiple publications on both clinical and health care policy topics and has been interviewed regularly by national television and national print media. Dr. Kellerman is a graduate of the University of Kansas School of Medicine in Kansas City and the University of Kansas School of Medicine – Wichita Family Medicine Residency at Wesley Medical Center.

Ateev Mehrotra, M.D., is a policy analyst at the RAND Corporation and assistant professor at the University of Pittsburgh School of Medicine. His research focuses on the measurement of health care quality and efficiency, applications of quality measures such as pay-for-performance incentives, and the impact of innovations in health care delivery. Dr. Mehrotra is board certified in both internal medicine

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and pediatrics. He has been both a primary care physician and a hospitalist for adults and children. He received his M.P.H. degree from the University of California, Berkeley, and his M.D. from the University of California, San Francisco. He completed his residency at the Massachusetts General Hospital and Children's Hospital of Boston. In addition, he received his M.Sc. in epidemiology from the Harvard School of Public Health.

Samuel Nussbaum, M.D., is chief medical officer and executive vice president for clinical health policy for WellPoint, Inc, with 34 million medical members nationwide. Dr. Nussbaum is the key spokesperson and policy advocate for WellPoint. In addition, he oversees corporate medical and pharmacy policy to ensure the provision of clinically proven, effective care. Dr. Nussbaum collaborates with key leaders in the industry – physicians, hospitals and national policy and health care organizations – to shape an agenda for quality, safety and clinical outcomes and to improve patient care for WellPoint’s medical members. In addition, he partners with WellPoint’s Consumer Business Unit to advance the organization’s international business and with HealthyCare Solutions, the strategic area focused on improving customers’ access to innovative health care services. Dr. Nussbaum serves on the boards of the National Quality Forum, the OASIS Institute, and BioCrossroads. He has served as president of the Disease Management Association of America and chairman of the National Committee for Quality Health Care. He has also served as chair of the Chief Medical Officer Leadership Council of America's Health Insurance Plans (AHIP), and as a member of the AHIP Board. Dr. Nussbaum received the 2004 Physician Executive Award of Excellence from the American College of Physician Executives and *Modern Physician* magazine. Prior to joining WellPoint, he served as executive vice president for medical affairs and system integration for BJC Health Care. He earned his medical degree from Mount Sinai School of Medicine. He trained in internal medicine at Stanford University Medical Center and Massachusetts General Hospital and in endocrinology and metabolism at Harvard Medical School and Massachusetts General Hospital, where he directed the Endocrine Clinical Group. As a professor at Harvard Medical School, Dr. Nussbaum’s research led to new therapies to treat skeletal disorders and new technologies to measure hormones in blood. In addition to his WellPoint duties, he is a professor of clinical medicine at Washington University School of Medicine and serves as adjunct professor at the Olin School of Business at Washington University.

Manish Oza, M.D., is a regional vice president and medical director for WellPoint, Inc., as well as an emergency room physician. Dr. Oza is responsible for providing oversight of medical management programs, strategies and operations to positively impact health care quality, outcomes and cost for commercial, consumer and national customers based in the East, including Verizon, PepsiCo, IBM and Goldman Sachs. He has been with WellPoint for three years, serving as medical director for Blue Cross and Blue Shield of Virginia, and chairman of the Enterprise Emergency Room team. Dr. Oza was the architect of WellPoint’s Emergency Room Utilization Management Initiative, now used for all of the company’s members. The initiative has won national awards and been recognized by the Blue Cross and Blue Shield association as the best in class. Dr. Oza has added responsibility for WellPoint’s readmission strategy for all lines of business. He is a member of the team working with IBM on the Watson project. He is actively involved with the Mergers and Acquisition team and will be actively involved in the launch of WellPoint’s patient centered medical home program. Prior to joining WellPoint, Dr. Oza was a regional medical director for an urgent care start-up company. He is board certified in emergency medicine. He also holds a master’s degree in medical management from Carnegie Mellon in Pittsburgh.