Understanding Network Adequacy

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Current NAIC Model

The current NAIC model

- Adopted in 1996
- Very flexible model
 - Single approach
 - Narrowly focused on networks
- Not modernized
 - Does not reflect the way consumers digest information
 - No ACA component

Goals for the Revision

- Modernize the existing model
- Expand consumer protections
- Create a model that can pass in the states
- Create a model that can reflect the differences between the individual state regulatory structures and goals
- Do not take sides in contracts between medical providers and insurers
- Almost everything can relate to "network adequacy," stay focused.
- Understand what we have the power to regulate as insurance regulators.

Understanding the Key Issues

- 1. "Narrow" / "High Quality" Networks
- 2. Tiered Networks
- 3. Telehealth
- 4. Hospital-based physicians
- 5. Continuity of Care
- 6. Balance billing

Revising the Model

Network Adequacy Subgroup

- Created as a subgroup to Regulatory Framework Task Force
- Chaired by Wisconsin
- Reviewed existing model
- Comments from interested parties
 - Provider Panel
 - Consumer Panel
 - Accreditation panel
 - Insurer panel
 - Regulator Panel
- Written comments received
 - Received 26 comment letters from interested parties
 - Committee will review the comments and begin working on the model

Revising the Model

- 1st Draft now complete
- Reviewed by subgroup
- NAIC will be accepting written comments on the new language
- Go over entire model a 2nd time
- Once work is complete, the Regulatory Framework Task Force will review, then the Health Insurance Committee
- For model to be adopted, must pass by 2/3 majority ar plenary.

Key Changes

- Numerous options included in the model
 - Access plan filed or filed for approval
 - Special enrollment
 - Drafting notes offer additional regulatory options
- New appeals procedure for consumers
- More disclosures
 - · Hospital based physicians
 - Provider directories
 - Access plans
- Additional continuity of care provisions