# The ACO Journey: Seton Health Alliance



## **Seton Healthcare Family**

- Mission-driven, sponsored by Daughters of Charity, member of Ascension Health
- 111 years of service
- Greater Austin aka Central Texas
  - 11-county service area
  - 46-county pediatric reach
- Health care and services
  - 11 hospitals
  - 555 employed physicians
  - Community clinics
  - Health insurance
  - Care management



Austin Area's Top Four Hospitals operated by Seton



## **Reshaping Health Care Model**

- Volume-to-value transformation
- Related strategic priorities
  - New teaching hospital next door to new Dell Medical School at The University of Texas at Austin to mold next generation of doctors
  - Seton/UT Southwester Clinical Research Institute
  - Community Care Collaborative with county health district and Dell Medical School

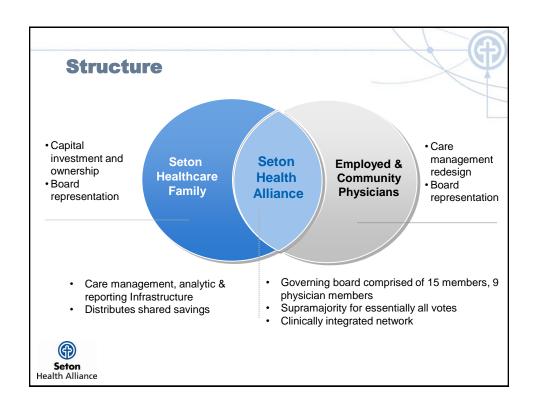


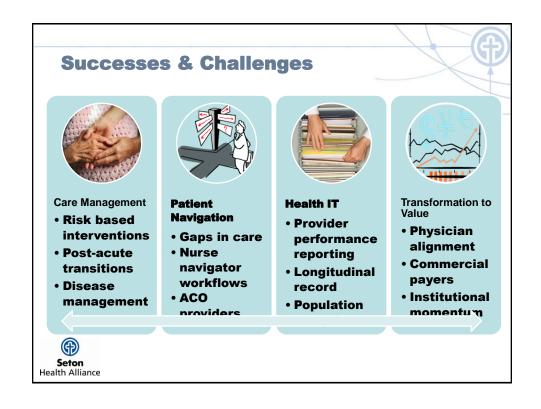
### **Austin Market**

- Relatively healthy economy
- Two primary hospital systems with third in adjacent counties
- With exception of participating physician group, largely disaggregated primary care
- Many dominant, horizontally-integrated, singlespecialty physician groups









#### **Course Corrections**

- Re-evaluation of data infrastructure and analytic requirements
  - · Build vs. buy
- · Increased focus on post-acute care
- Challenges of population specific care processes
- Transition to MSSP



## **Suggestions for Refinement**



- Consideration of local trends in benchmarks
- Incorporating beneficiary engagement
- Consideration of operational challenges in choosing quality measure set
- Real time data sharing for specific clinical events



