Meaningful Use of Health IT: 
Notes from the Field

Congressional Briefing
The Commonwealth Fund and the Alliance for Healthcare Reform
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- Medical Associates Clinic
  - 115 physician
  - EHR clinic: 2003 (McKesson HAC)
  - Level 3 PCMH: 2008; 2010
- Dubuque
  - Lowest hospital costs (Dart. Atlas)
  - 2nd low. Commercial (T-R)
  - 2nd health system performance
- EHR essential
Shared Information
with patient; tracking; nothing to chance

Shared Information
across settings
Leveraging HIT: Web Portal

Misleading to imply easy or work is done

I used to be a doctor. Now I am a typist.

Personal communication. Beth Kohnen, MD, internist Anchorage AL 8.3.11
Continuous Partial Attention

- Risk utilizing entire 15 min appt for data entry

Gap: Promise vs Reality

- Tools not yet sufficiently aligned w/new models team-based, daily constrained
- Efficiency
  - 2 hr/night inbox
  - Career satisfaction
- Implications 3 Part
  Aim: Pt.Exp, Q, Cost
Take Home Message

• EHRs: Blessing and Burden
  – Never go back, need continue move forward

• Recommendations
  – New tech demands new delivery model and support staff: ramp up CC ADNs info mgt
  – Policy/technology align with team-based care MU CPOE, security constraints teamwork
  – Environment supports rapidly evolving IT Mirror pace of improvement in rest of our lives