

Speaker Biographies  
**Improving Care and Managing Costs: Team-based  
Care of the Chronically Ill**

August 11, 2011

**Randall S. Brown** is a vice president and director of health research at Mathematica Policy Research in Princeton, NJ. Over the past 25 years, Dr. Brown has designed and led evaluations of some of the nation's largest demonstration programs in both care coordination and long-term care. His work on care coordination and disease management includes leading two recent evaluations of demonstrations funded by the Centers for Medicare & Medicaid Services, resulting in five reports to Congress on these programs' effects on service use, costs, quality of care, and patients' and physicians' satisfaction with care. His 2009 paper in the *Journal of the American Medical Association* on the evaluation of the Medicare Coordinated Care Demonstration received Paper of the Year awards from both AcademyHealth and the National Institute for Health Care Management. He is currently overseeing ongoing studies of these programs to learn more about how to improve outcomes for Medicare beneficiaries with chronic illnesses. In addition, he directs a project to learn which of several potentially effective care coordination programs for people with disabilities might reduce the need for expensive Medicare and Medicaid services. In the long-term care area, he led the evaluation of the Cash and Counseling Demonstration, for which he and his Mathematica colleagues won the AcademyHealth 2009 Impact Award, and he is currently principal investigator for the Money Follows the Person program evaluation. Dr. Brown received his doctorate in economics from University of Wisconsin.

**Pamela J. Parker** is manager of special needs purchasing for the Managed Care and Payment Policy Division of the Minnesota Department of Human Services (MDHS). She was responsible for developing and implementing the nation's first integrated Medicare and Medicaid integration demonstration for dual eligibles in 1995. Currently, she directs Minnesota's managed care programs for seniors and people with disabilities including Minnesota Senior Care Plus, the state's mandatory statewide Medicaid managed acute and long-term care program for seniors, as well as two integrated Medicare and Medicaid programs -- Minnesota Senior Health Options (MSHO) and Special Needs Basic Care (SNBC). She is responsible for contracting with 13 Medicare special needs plans serving more than 54,000 dually eligible enrollees. MSHO provides integrated primary, acute and long term care Medicaid and Medicare services to seniors through specialized managed care delivery systems. SNBC integrates primary and acute care, mental health and pharmacy benefits for people age 18-64 who have disabilities. Previously she founded an advocacy agency for nursing home residents and their families, she served as the Minnesota's first long-term care ombudsman and she was state director of long-term care at MDHS. She has 37 years of experience in health care financing and rate setting, long-term care policy and Medicare and Medicaid managed care including Medicare Advantage special needs plans and Part D, as well as a long history of

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consumer advocacy at the state and national levels. Ms. Parker has a master's of public administration degree from Harvard's Kennedy School of Government.

**Cathy Schoen**, M.S. is senior vice president for policy, research and evaluation at The Commonwealth Fund. Ms. Schoen is a member of the fund's executive management team and research director of the fund's Commission on a High Performance Health System. Her work includes strategic oversight and management of surveys, research and policy initiatives to track health system performance. From 1998 through 2005, she directed the fund's Task Force on the Future of Health Insurance. Prior to joining the fund in 1995, Ms. Schoen taught health economics at the University of Massachusetts' School of Public Health and directed special projects at the UMASS Labor Relations and Research Center. During the 1980s, she directed the Service Employees International Union's research and policy department. Earlier, she was on the staff of President Carter's national health insurance task force, where she oversaw analysis and policy development. Prior to federal service, she was a research fellow at the Brookings Institution in Washington, D.C. She has written numerous publications on health policy issues, insurance, and national/international health system performance and co-authored the book, *Health and the War on Poverty*. She holds an undergraduate degree in economics from Smith College and a master's degree in economics from Boston College.

**Lois Simon** is one of the principal founders of the Commonwealth Care Alliance in Massachusetts. As a member of the executive leadership team, she is responsible for overseeing the organization's planning and development functions as well as program operations. She is also an adjunct clinical associate professor at the Boston University School of Public Health. Earlier, Ms. Simon served as vice president for care delivery systems at Neighborhood Health Plan (NHP), where she was responsible for designing, developing and managing the operations of the plan's clinical programs. She worked in conjunction with the medical leadership of the plan to design and develop new and innovative care delivery models for plan members with chronic health care needs. Ms. Simon has more than 20 years of experience in clinical program development, government service and management. She joined NHP from her position as chief operating officer at the East Boston Neighborhood Health Center, where she oversaw the management of home care and the Program for All-inclusive Care for the Elderly (PACE), a nationally recognized model for optimal care to frail elders. Prior to her work at the East Boston, she served as the general manager and regional vice president of Mentor, a national company providing residential and support services to the developmentally disabled, survivors of traumatic brain injury, and children with special health care needs. Ms. Simon received her master's degree in public health with a concentration in health systems from the Boston University School of Public Health.