VA Community Care
Alliance for Health Reform Panel
10/21/16
Building an Integrated Health Network
Improving the Veteran’s Journey

- Provide easy to understand eligibility information to Veterans, community providers, and VA staff
- Provide Veterans timely access to a community provider of their choice
- Support accurate and timely payment of community providers
- Coordinate care through seamless health information exchange
- Implement a network that provides access to high-quality care inside and outside VA
- Provide quick resolution of questions and issues for Veterans, community providers, and VA staff
Moving Toward a High Performing Network

Our future healthcare network will:

- Evolve from fee-for-service reimbursement to preferred providers with value-based reimbursement
- Develop processes to monitor healthcare quality, utilization, patient satisfaction, and value.
- Transform our care model to support more personalized and coordinated Veteran care
- Transition to more seamless electronic exchange of healthcare information