

SPEAKER BIOGRAPHIES

Expanding Access to Care: More than Just Providing an Insurance Card?

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DEBORAH DEVAUX is the executive director of community transformation at Blue Cross Blue Shield of Massachusetts (BCBSMA). Ms. Devaux has worked in health care and development of payment systems since 1982. She is currently responsible for BCBSMA Community Transformation, focused on creating safe, high quality affordable care for citizens of Massachusetts, including payment reform. She joined BCBSMA in 2000 and was previously responsible for health care contracting as the organization's senior vice president until 2007. Ms. Devaux has worked for organizations including Harvard Pilgrim Healthcare and its predecessors; Ernst and Young's health care practice; and BDC Advisors, a health care strategy consulting firm, where she was a partner. She has a master's degree from University of Michigan School of Public Health and is a faculty member at the Harvard School of Public Health, teaching a graduate course annually on payment systems. She also serves as vice chair of the board of Community Servings, a nonprofit organization providing meals to the critically ill in Eastern Massachusetts.

SHARON LONG, PhD, is a senior fellow in the Urban Institute's Health Policy Center. An economist by training, she has more than 25 years experience conducting quantitative and qualitative policy research on health and social policy issues. Currently, Dr. Long directs the institute's evaluation of Massachusetts' health reform initiative, which includes the Massachusetts Health Reform Survey. She is also directing the Massachusetts Household Insurance Survey for the state's Division of Health Care Finance and Policy. In addition to her work on Massachusetts, Dr. Long is conducting evaluations of a several other state reform efforts, including initiatives in New York, Illinois and Florida.

SUSAN DENTZER is the editor-in-chief of *Health Affairs* and is an on-air analyst on health issues with *The NewsHour with Jim Lehrer* on the Public Broadcasting Service (PBS). At *The NewsHour*, Ms. Dentzer from 1998 to 2008 led a unit providing in-depth coverage of health care, health policy and Social Security. Prior to joining *The NewsHour*, she was chief economics correspondent and economics columnist for *U.S. News & World Report*, where she reported extensively on the debates over reforming health care and regulation of managed care. Before joining *U.S. News*, Ms. Dentzer was at *Newsweek*, where she was a senior writer covering business news. Dentzer's work in television has included appearances as a regular analyst or commentator on CNN and The McLaughlin Group. Her writing has also earned her several fellowships, including a Nieman Fellowship at Harvard University, where she studied health economics and policy. She is a member of the Council on Foreign Relations and chairs the Board of Directors of the Global Health Council, the largest membership organization of groups involved in global health. A graduate of Dartmouth and holder of an honorary master of arts from the institution, Ms. Dentzer is a Dartmouth trustee emerita and chaired the Dartmouth Board of Trustees from 2001 to 2004. She currently serves as a member of the Board of Overseers of Dartmouth Medical School.

NANCY W. DICKEY, MD, is president of the Texas A&M Health Science Center and vice chancellor for health affairs for the Texas A&M System. A past president of the American Medical Association, Dr. Dickey recently was chosen chair-elect of the Association of Academic Health Centers and a member of the Institute of Medicine of the National Academy of Sciences. A former dean and

current professor of family and community medicine in the Texas A&M College of Medicine, she is founding program director of the Family Medicine Residency of the Brazos Valley. Dr. Dickey is a member of the board of trustees of the Scott & White Hospital Foundation, Dr. Dickey has been active in numerous other professional organizations, including the American Academy of Family Physicians, the Texas Academy of Family Physicians and the Texas Medical Association. She served on the National Institutes of Health's Advisory Council on Allergy and Infectious Diseases and the Advisory Committee for Reproductive Health Drugs of the U.S. Food and Drug Administration. Dr. Dickey earned her undergraduate degree from Stephen F. Austin State University in Texas and her M.D. from the University of Texas Medical School at Houston, where she received the Distinguished Alumni Award. She has five honorary doctoral degrees, including a doctor of science from the University of Massachusetts and a doctor of laws from the Medical College of Pennsylvania.. Dr. Dickey has been an active editorial advisor and reviewer for a number of professional publications and has contributed to general-interest periodicals. She is editor-in-chief of the patient education segment of Medem, an internet-based patient-physician interface, and is the editor of *The Journal of Patient Safety*.