

SPEAKER BIOGRAPHIES

Using State Flexibility to Improve Medicaid Long Term Services and Supports

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TOM BETLACH has served as director of Arizona's single state Medicaid agency which provides health care coverage to 1.85 million Arizonans, the Arizona Health Care Cost Containment System (AHCCCS), since 2009. He was responsible for overseeing the AHCCCS's financial operations for the agency, the financial regulatory oversight of the contracted health plans, program rate setting, information technology, member services and program integrity functions. In recognition of his expertise, Mr. Betlach was selected by his peers to serve as president of the National Association of Medicaid Directors. In addition, the Congressional Budget Office named Mr. Betlach to its prestigious panel of health advisers. He also serves on the guiding committee for the Health Care Payment Learning and Action Network, is member of the steering committee for the Reforming States Group and is treasurer for Arizona Health-e Connection. Prior to becoming AHCCCS director, Mr. Betlach served as the AHCCCS deputy director for nearly eight years and served as the state budget director for five years before that. Mr. Betlach earned his bachelor's degree in political science from the University of Wisconsin and his master's in public administration from the University of Arizona.

BRUCE CHERNOF is the President & Chief Executive Officer of The SCAN Foundation, whose mission is to advance a coordinated and easily navigated system of high-quality services for older adults that preserve dignity and independence. The SCAN Foundation is one of the largest foundations in the United States focused entirely on improving the quality of health and life for seniors. Previously, Dr. Chernof served as the Director and Chief Medical Officer for the Los Angeles County Department of Health Services. Dr. Chernof has also served as a Regional Medical Director for Medicaid and SCHIP programs at Health Net, a network model HMO. In 2013, Dr. Chernof served as the Chair of the federal Commission on Long-Term Care, which produced a bipartisan report to Congress recommending reforms for our nation's long-term care financing, delivery system, and workforce needs. Dr. Chernof completed his residency and chief residency in Internal Medicine as well as a Fellowship in Medical Education at UCLA. He earned his medical degree from UCLA and completed his undergraduate work at Harvard University. Currently, Dr. Chernof is an Adjunct Professor of Medicine at UCLA.

BROR O. HULTGREN is Senior Vice President, Direct Care Delivery & Specialized Care Models at UnitedHealthcare Community & State where he is accountable for the development of complex population care models as well extending the reach of traditional care models into the direct delivery of care for the highest risk populations within Community & State's newly formed Integrated Health and Social Services team. In his role, Bror also serves as the Chief Executive Officer of TeamMD, a physician practice focused delivering intensive, in-home primary care with integrated care management for those with significant functional challenges or chronic illness that make accessing a traditional clinic setting challenging. Prior to his current role, Bror served as the Regional Chief Executive Officer of Community & State's Central Region, overseeing the Medicaid Long Term Supports and Services, Medicaid, and Dual Eligible programs in 7 state states. Bror joined Community& State in 2009 when he was tasked with aligning the Medicaid Long Term Care and Dual SNP health plans with Community and State and in this role created and led the Complex Care Product team. Bror received his Bachelor of Arts in Psychology from Hobart College in Geneva,

New York. He received his Master of Business Administration and his Master of Science in Health Administration from the University of Colorado at Denver.

CHRISTOPHER F. KOLLER is President of the Milbank Memorial Fund and Publisher of the *Milbank Quarterly*. The Fund is a 112 year operating foundation that improves population health by connecting leaders with the best information and experience. Before joining the Fund in 2013, he served the state of Rhode Island for eight years as the country's first health insurance commissioner, where he and his team aligned regulation and rate review with statutory authority to help promote delivery system reform in such areas as primary care transformation. Prior to that, he was CEO of Neighborhood Health Plan of Rhode Island. He is a member of the National Academy of Medicine's Health Care Services Board and serves in numerous national and state health policy advisory capacities. Mr. Koller is also adjunct professor of community health in the School of Public Health at Brown University.

CINDY MANN is a partner at Manatt, Phelps & Phillips, guiding states, providers, plans, consumer organizations and foundations on creating and implementing effective strategies around federal and state health reform, Medicaid, Children's Health Insurance Program (CHIP), and delivery and payment system transformation. She formerly served as the Deputy Administrator at the Center for Medicare & Medicaid Services (CMS) and Director of the Center for Medicaid and Children's Health Insurance Program Services at CMS, where she led the administration of Medicaid, CHIP and the Basic Health Program for more than five years during the implementation of the Affordable Care Act (ACA). Ms. Mann's prior positions include research professor at the Georgetown University Health Policy Institute, where she was founder and director of the Center for Children and Families, senior advisor at the Kaiser Commission on Medicaid and the Uninsured, and director of the Family and Children's Health Program Group at the Healthcare Financing Administration (HCFA), now CMS. Ms. Mann earned a bachelor's degree from Cornell University and a J.D. degree from the New York University School of Law.

MICHELLE HERMAN SOPER is director of integrated care at the Center for Health Care Strategies (CHCS). She leads CHCS' work with states, foundations and federal agencies to improve care delivery and financing for individuals who are dually eligible for Medicare and Medicaid. Ms. Soper focuses on providing technical assistance to help states, federal government officials and health plans build their policy expertise and operational capacity to design and implement integrated system and long-term services and supports delivery reforms. Prior to CHCS, Ms. Soper served as special assistant to the executive director and the acting director of communications for the Medicaid and CHIP Payment and Access Commission (MACPAC). Previously, she served as special projects coordinator for the Office of Chronic and Long-Term Care within the District of Columbia's Department of Health Care Finance, where she led projects to improve the delivery of long-term care and care for chronic conditions. She also held posts at Avalere Health and the National Conference of State Legislatures. She has considerable experience working with government, non-profit, and private sector stakeholders on various federal and state Medicaid financing and delivery policy issues. Ms. Soper has a master's degree in health science from The Johns Hopkins School of Hygiene and Public Health and a bachelor's degree in psychology from Tufts University.

MODERATOR

SARAH DASH is President and CEO of the Alliance for Health Policy. Prior to joining the Alliance, Ms. Dash was a member of the research faculty at the Georgetown University Health Policy Institute in the Center on Health Insurance Reforms, studying the implementation of state-based health insurance exchanges. She served as a senior health policy aide in both the House and Senate from 2008-2012, and was previously a state health policy consultant and advisor to gubernatorial, congressional, and presidential campaigns. Ms. Dash received her master's degree in public health from Yale University and a bachelor of science from MIT.