



The Role of High Value Networks in Creating an Affordable, Stable and Accessible Health Care System

Alliance for Health Reform
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Outline



- Consumer Satisfaction
- How Networks Deliver Value
- Increased Choice, More Value
- How Networks Are Built
- Commitment to Consumers – Accessibility

Consumer Satisfaction with Private Insurance



73%

Satisfaction Rate with New Coverage in the Exchange

Source: Commonwealth Fund, Tracking Trends in Health system performance, July 2014

How Networks Deliver Value



Quality



Affordability



Choice

Increased Choices, More Value



CHOICE:

90% of individuals with
access to broad
networks*

92% of individuals with
access to narrow
networks*

AFFORDABILITY:

Premiums
5 to 20% lower
compared to
broader network
plans**

QUALITY:

McKinsey:
“There is no meaningful
performance difference
between broad and
narrowed exchange
networks based on key
CMS hospital metrics.”*

Source:

*McKinsey Report on Networks on the Exchanges (June)

**Milliman, High-Value Healthcare Provider Networks

How Networks Are Built



Deliberative Process

**Active Cooperation and
Collaboration**

**Performance Measured
Quality Metrics**

**Meet Robust Standards for
Adequacy and Access**

Commitment to Consumers: Accessibility



- ✓ Providing accessible, understandable, and up-to-date information about which providers are in a network and timely notice to consumers when providers leave the network.
- ✓ Providing summary information about how plans put together tailored networks to balance cost, quality, and access considerations.
- ✓ Providing information about how consumers can appeal plan decisions, submit complaints, or access out-of-network care when necessary.