





Impact of Physician-led Team-based Care In Patient Centered Medical Home

Access improves:

- HealthPartners in Bloomington, MN, reduced appointment wait time from 26 days to 1 day.
- BCBS of Michigan reported 60% better access to care for participating practices that provide 24/7 access (as compared to 25% in non-participating sites).
- Oklahoma Medicaid reported reduction from 1,670 to 13 patient inquiries related to same-day/next-day appointment availability and 8 percent increase in patients “always getting treatment quickly.”

Cost of Care Falls

- Veterans Health Administration saved \$593 for each patient covered with chronic diseases.
- Oregon Medicaid saw 9 percent reduction in monthly expenses per beneficiary.
- Rhode Island BCBS saw 17 to 33 percent reduction in health care cost for PCMH patients.

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