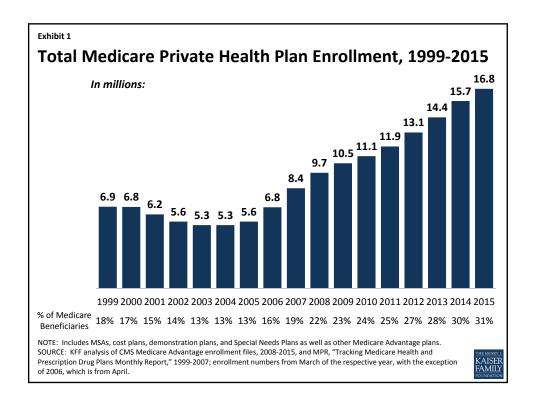
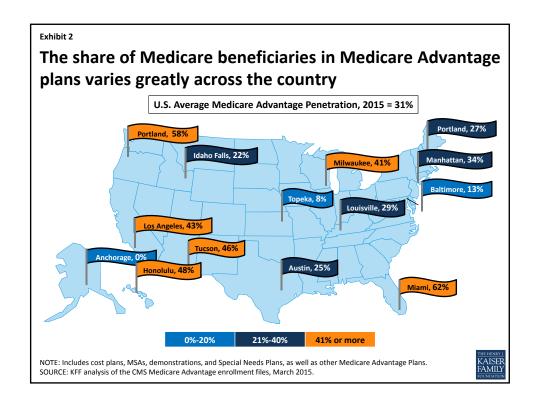


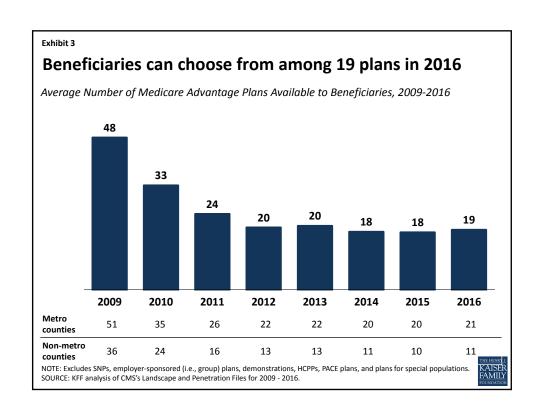
Medicare Advantage in 2016

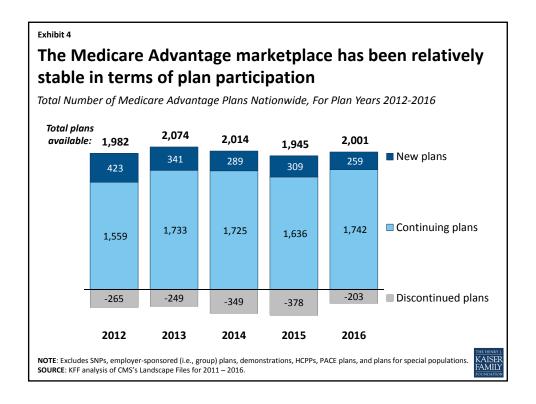
October 14, 2015
Alliance for Health Reform

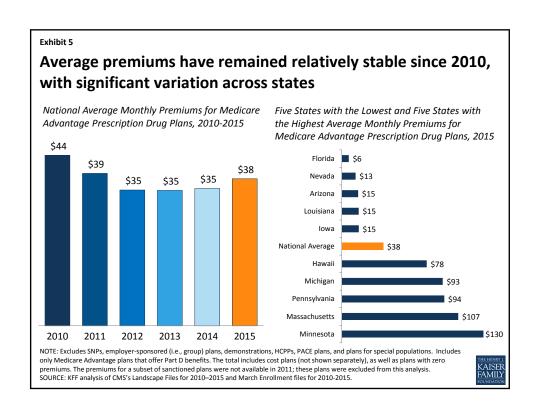
Gretchen Jacobson, Ph.D.Associate Director, Program on Medicare Policy Kaiser Family Foundation

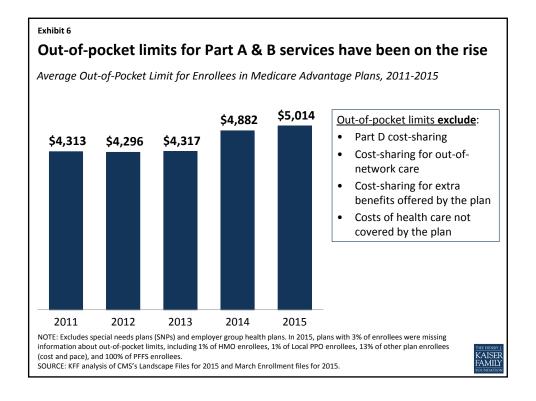












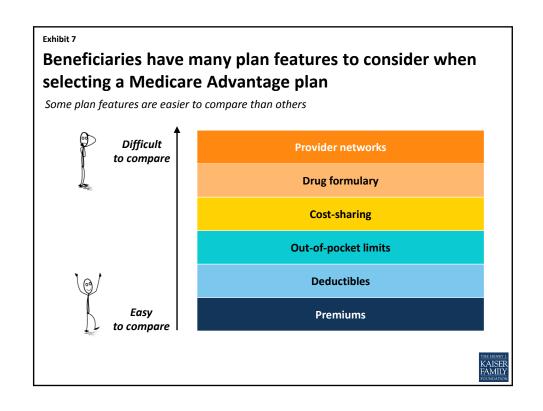


Exhibit 8

Open enrollment provides people the opportunity to change plans, but most people never do so

Quotes from Focus Groups with Seniors

- I've reached the age of 78 and I'm saying to myself, "I'm too goddamn tired to investigate this."
- At our age, as we get older we learned that **the grass is not really greener on the other side.** We're very cautious about changing to something else that is unfamiliar when we have that [which is] known in front of us.
- And because I feel that **I did my homework to the hilt initially**, that should remain good for me.
- That's what gets me, they wait until we retire to make it complicated. [...] now all
 of the sudden I have all of these Advantage programs and I have to do a
 spreadsheet.
- I went online. I had papers taped together, **it was six feet wide**, of the different companies and circles and arrows.

SOURCE: Kaiser Family Foundation, "How Are Seniors Choosing and Changing Health Insurance Plans? Findings from Focus Groups with Medicare Beneficiaries," May 2014.

