

SPEAKER BIOGRAPHIES

Patient-Centered Medical Homes: The Promise and The Reality

May 30, 2014

AMY CHESLOCK, vice president of Payment Innovation, joined WellPoint in 2005. In this role, she is responsible for developing provider payment and delivery models that reduce total cost of care, as well as reward and support improvements in health care quality, patient safety, health outcomes, health status, and access. Additionally, Ms. Cheslock has responsibility for pay-for-performance initiatives, enterprise-wide provider communications, management of National Account networks, provider audits and fraud investigations, in addition to waste and abuse prevention. Ms. Cheslock has held a variety of roles in Provider Engagement and Contracting (PE&C) for WellPoint, including management of provider networks and cost of care in Maine and Georgia, as well as regional responsibility for PE&C across the six central region states of IN, KY, OH, WI, MO and GA. Her other past responsibilities included leading enterprise Cost of Care, ancillary contracting and network management, vendor contracting, and contracting administration efforts for WellPoint. Before joining WellPoint, Ms. Cheslock worked for UnitedHealthcare contracting hospitals, physicians and ancillaries in New England. She earned a bachelor of arts degree in healthcare administration from the University of Rochester.

MARK FRAZER is a physician who founded Summit Family Physicians Inc. in 1985. Summit Family cares for approximately 7,000 patients in Middletown, Ohio with three physicians and one nurse practitioner. They care for newborns to patients 104 years old in both hospital and outpatient settings. Summit Family remains an independent physician owned practice. Dr. Frazer serves as the physician project lead for their transformation efforts. Summit Family has been actively transforming for the past three years. The practice went live with their electronic medical record (EMR) in August 2011, and was certified for Meaningful Use 1 92 days later. Summit Family earned Level 3 certification as a Patient-Centered Medical Home from NCQA in August 2012. The practice was selected to participate in the Comprehensive Primary Care Initiative (CPC) in November 2012 and is currently in year two of the initiative. Dr. Frazer is Board Certified by the American Board of Family Practice.

AMY GIBSON is chief operating officer of the Patient-Centered Primary Care Collaborative (PCPCC). She joined PCPCC in 2010 and is responsible for daily operations of the organization. Ms. Gibson has been working to promote and improve access to medical homes for more than 15 years, and in her role at PCPCC helps develop strategic initiatives related to medical home, care delivery reform, and patient and family engagement. Prior to joining PCPCC, she served as the assistant director of the Boys Town Institute for Child Health Improvement in Omaha, Nebraska, where she supported the widespread adoption of medical homes by developing high quality, cost-effective strategies for improving pediatric primary care settings and fostering community and family partnerships. Ms. Gibson's previous positions include director of the Division of Children with Special Needs at the American Academy of Pediatrics (AAP), as well as the director for the National Center of Medical Home Initiatives for Children with Special Needs. In this role she worked with national partners, including family advocates, to develop and promote policies that would improve access to medical homes for children. Her past work experiences include neonatal nursing, pediatric home health care, and a nursing consultant for the Illinois Title V Children with Special Health Care Needs program. In April 2013, she was named to the

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Patient-Centered Research Outcome's Institute's (PCORI) Patient Engagement Advisory Panel. Ms. Gibson holds a BS in nursing from the University of Illinois at Chicago, and an MS in nursing with an emphasis in parent-child nursing from Northern Illinois University.

PAULINE LAPIN is the deputy director for the Seamless Care Models Group in the Center for Medicare and Medicaid Innovation at the Centers for Medicare & Medicaid Services (CMS). Ms. Lapin oversees and provides guidance in the development and implementation of innovative payment and delivery models related to advanced primary care and accountable care organizations, namely the Comprehensive Primary Care initiative, the Pioneer ACO Model, and the Comprehensive ESRD Care initiative. Her group also manages 23 Health Care Innovation Awards related to primary care redesign, “hot-spotting,” and ACO-like models. Previously, Ms. Lapin directed the Division of Health Promotion and Disease Prevention Demonstrations in the Medicare Demonstrations Program Group, where she oversaw the design and implementation of a variety of demonstrations, including those related to medical home/advanced primary care practice and prevention. She has also spoken at national conferences and written articles on health promotion and disease prevention for various journals and newsletters. Ms. Lapin holds a master of health science degree from the Bloomberg School of Public Health.