

## **SPEAKER BIOS**

### **Disclosure and Apology: A Win-Win for Patient Safety and Medical Liability?**

July 28, 2014

**RAYMOND COX** currently serves as executive director of the Volunteers in Medicine Clinic on Hilton Head Island, South Carolina. He also serves as co-chair of the Ob Partners Leadership group for Ascension Health. Prior to this, he has served as senior vice president of Medical Affairs and chief medical officer at Providence Hospital in Washington, DC and as chair of Ob/Gyn at Saint Agnes Hospital in Baltimore, Maryland. Dr. Cox received his medical degree from the University of Pennsylvania. He completed his residency in Obstetrics and Gynecology from Emory University/Grady Memorial Hospital. In 2002, he received his MBA in Medical Management from Johns Hopkins. Dr. Cox has spent most of his career caring for underserved populations, with an emphasis on maternal and child health. He has served on several committees for ACOG, including chair of the Committee on the Health of Underserved Women. He currently serves on the Secretary's Advisory Committee on Infant Mortality, member of the Government Affairs and Public Policy Committee for March of Dimes and board chair-elect for the National Perinatal Information Center.

**ANN HENDRICH** is the senior vice president, Chief Quality/Safety and nursing officer and serves as executive director of the Ascension Health Patient Safety Organization (PSO) at Ascension Health's system office, while guiding the implementation of clinical excellence and patient safety initiatives in partnership with executives, board members, and clinical officer leadership. Dr. Hendrich is widely published in professional journals and texts, and serves as a grant reviewer for major agencies. She was appointed to the National Advisory Council to AHRQ in 2014 and serves on the Nursing Advisory Council for The Joint Commission. With a special interest in geriatrics, she is also the author of the Hendrich II Risk Model®, a predictive model for inpatient falls. She holds a Bachelor's Degree from DePauw University, a Master's Degree in Adult Health and Administration, and a PhD in Outcomes Performance Management from Loyola University, Chicago. As a three year Robert Wood Johnson Executive Fellow, her focus was on leading transformational organizational change.

**JEAN REXFORD** is the executive director of the Connecticut Center for Patient Safety. She has represented the patient voice at the CT Center for Patient Safety since 2004, with a mission to promote patient safety, improve the quality of health care, and protect the rights of patients. Ms. Rexford currently serves on a number of committees including: the Federation of State Medical Boards as a public member, the National Board of Medical Examiners, the National Advisory Council to AHRQ, the CT Medical Examining Board, the Consumer Council for the National Quality Forum, the Consumer Advisory Committee for the National Committee for Quality Assurance, and the Consumers Union Safe Patient Project. She is also a consumer representative on the FDA's Medical Imaging Drugs Advisory Committee and the Regional Adaptation for Payer Policy Decisions. She is also a board member of the Patient Voice Institute. Ms. Rexford is a frequent panelist representing the patient voice.

**WILLIAM SAGE** is James R. Dougherty Chair for Faculty Excellence at the University of Texas at Austin. Before joining the faculty of UT-Austin's School of Law in 2006, he was professor of law at Columbia University. He has also taught law as a visiting professor at Yale, Harvard, and Duke. At UT Law, Prof. Sage teaches regulation and public policy, health law, and interdisciplinary classes in professional ethics and health policy. His areas of research include health care reform, health care

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systems, antitrust, patient safety, health care quality, medical liability, health insurance coverage, health care information, and the ethics and regulation of health professionals. Prof. Sage received his A.B. with high honors from Harvard College and his medical and law degrees with honors from Stanford University. He completed internship at Mercy Hospital and Medical Center in San Diego, and served as a resident in anesthesiology and critical care medicine at the Johns Hopkins Hospital. Prof. Sage is a member of the Institute of Medicine of the National Academy of Sciences and an elected fellow of the Hastings Center on bioethics, and serves on the editorial board of Health Affairs. His current research includes a study of medical error disclosure, compensation, and patient safety funded by the Agency for Healthcare Research and Quality (AHRQ) and a study of consolidation in the health care industry supported by The Commonwealth Fund.