

SPEAKER BIOGRAPHIES

“Changing the Culture and Improving Quality: Innovations in Long-Term Care”

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ROSALIE KANE is a professor of public health at the University of Minnesota where she is also a faculty member of the Center for Biomedical Ethics, the School of Social Work, and the Center on Aging. Previously, she was a social scientist at The Rand Corporation and a faculty member at the University of California at Los Angeles, and before that, at the University of Utah. Dr. Kane’s research is devoted to aspects of long-term care services, organization, policies and financing, and it spans all settings—including nursing homes, assisted living, and home care. She has also written on topics such as case management, assessment, quality assurance, regulation, value conflicts in long-term care, ethical dilemmas arising in long-term care, and the tensions between safety and protection versus freedom for those using long-term care services. She serves on many national task forces and committees, is a prolific author of journal articles, books and reports, and is past editor-in-chief of both *The Gerontologist* and *Health and Social Work*. She directs a national study on measurement, indicators and improvement of quality of life in nursing homes and a national study on service patterns in assisted living. In 1998, she received a Robert Wood Johnson Foundation Investigator Award in Health Policy Research.

BONNIE KANTOR is executive director of the Pioneer Network, a national organization that advocates and facilitates deep system change and transformation in the culture of aging and long-term care in America. The Network is dedicated to making fundamental changes in values and practices to create a culture of aging that is life affirming, satisfying, humane and meaningful. Prior to joining the Network in 2007, Dr. Kantor was affiliated with the Ohio State University (OSU) Medical Center, developing OSU’s interdisciplinary specialization in aging, a required home care curriculum for all medical students and the nation’s only required clerkship and medical school curriculum in chronic care. As Director of the Office of Geriatrics and Gerontology, Dr. Kantor brought them national recognition as one of the top geriatrics programs in the country, interweaving geriatric medicine into all four years of medical school and resulting in graduates becoming advocates of culture change in aging and long-term care. Dr. Kantor received her doctorate in health policy and management from the Johns Hopkins School of Public Health.

JAY SACKMAN is a consultant to the 1.9 million-member Service Employees International Union (SEIU) on long-term care restructuring, finance and reform. Mr. Sackman is a long-time labor organizer. He was executive vice president of the Administrative Office and Nursing Home Division of SEIU’s Local 1199 in New York City. In this position, he was directly responsible for the leadership and representation of 45,000 nursing home workers employed in over 200 nursing homes in the New York metropolitan area. Mr. Sackman led the effort to build public support for legislation to improve New York State and Federal funding for long-term care for the disabled and elderly, and was deeply involved in initiating and leading a collaborative culture change initiative in New York nursing homes. He received his J.D. at the University of Miami and B.A. at Tulane University.

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KAREN SCHOENEMAN is a senior policy analyst and project officer for the Centers for Medicare and Medicaid Services (CMS) Division of Nursing Homes, which is responsible for surveying and certifying nursing homes. She is a nationally recognized expert in culture change and is the CMS lead staff member for this topic. Ms. Schoeneman is co-lead staff member for the CMS long-term care survey process and is the lead for the Quality of Life requirements. She has trained more than 5,000 surveyors and has served as executive producer for several CMS live satellite broadcasts, including one on quality of life and culture change in long-term care. She manages the research contract for the demonstration of the new Quality Indicators Survey. She is one of the founding members of the Pioneer Network and is also an Eden Associate. Her latest culture change project is collaborating with the Pioneer Network on next Spring's Creating Home national public symposium on culture change and the environment requirements.